



231 Maple Street | Bellingham, MA 02019

508-657-1951

MASSDIESEL.COM

CUSTOMER DROP OFF SHEET

DATE:		MILEAGE:		PLATE:	
NAME:					
E-MAIL:			PHONE:		
ADDRESS:					
TRUCK:	YEAR	MAKE / MODEL		COLOR	

DESCRIPTION OF WORK TO BE DONE:

1.
2.
3.
4.
5.
6.
7.
8.
9.
10.

SPECIAL INSTRUCTIONS

1.
2.
3.
4.
5.

DISCLAIMER ON BACK - PLEASE READ

CUSTOMER NAME (PRINTED)	CUSTOMER SIGNATURE
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DISCLAIMER:

By signing this form, I understand and agree to the following terms and authorize Massdiesel Performance Inc. ("Massdiesel") to repair the above mentioned vehicle. I authorize employees of Massdiesel to operate my vehicle for the purpose of testing, delivery or for all needed repairs to make sure my vehicle is in proper running condition. If my vehicle is dropped off without the proper amount of fuel necessary to test, deliver or repair, I authorize Massdiesel to put sufficient fuel in my tank, the cost of which will be added to my final invoice. I understand that, if necessary. Any vehicle dropped with a snow plow for non snow plow repairs their will be a charge to remove and reinstall plow. Leave them at home, Massdiesel will order parts for my vehicle as soon as possible. I also understand that Massdiesel will begin work on my vehicle as soon as practicable once the vehicle has been diagnosed and contact has been made with me (verbally, electronically or otherwise). In the event the vehicle is not repaired, I understand there may be charges, including but not limited to the following: labor to diagnose, disassembly for diagnostics, towing, storage, administrative fees, parts restocking fees, and any other miscellaneous labor charges, legal and recovery fees. I also understand that those charges are due upon pick-up/delivery of my vehicle. Their also may be deposits needed for repairs over \$500. These deposits are non refundable.

Unless prior arrangements have been made, I agree to pick-up my vehicle upon completion of the work or at the time a decision has been made not to repair the vehicle. A \$35/day storage charge (\$100/day commercial) or inside storage fee of \$150.00 if needed will be added to the total cost of repair of my vehicle if left after 72 hours of completion. In the event I do not pay the repair or storage charges necessary, I understand that I will be responsible for any and all legal fees incurred by Massdiesel for the collection of such fees. Massdiesel will not be held responsible for any loss or damage to my vehicle, loss of personal items left in my vehicle, fire, theft, accident or any other cause beyond its control. An express garage keeper's lien is acknowledged on the vehicle to secure the amount of repairs thereto.

I understand that Massdiesel will repair my vehicle as specified in the estimate that Massdiesel will provide after diagnosing my vehicle. Massdiesel is not responsible for componets that failed from intial part failure if vehicle is inoperable previously or had a previous concern and may need further diagnostics and repair. Please note: Massdiesel does NOT save old vehicle parts unless requested by customer at time of drop off.*

The current shipping delay situation has affected the availability of automobile parts with all manufacturers and vendors to add significant delays. If a delay occurs during the repair process of your vehicle, due to parts or insurance delays, Massdiesel will not be responsible to pay for any reimbursement of any type caused by part delays (i.e. rental, hotel, fuel labor) Massdiesel will make every effort to pre-order parts for repairs that have been scheduled. Some parts can only be ordered once a vehicle has been dismantled and items diagnosed and therefore those parts may be delayed. We are sorry for any inconvenience this may cause you. We are just as inconvenienced as you are. Any vehicle that comes in inoperable we are not responsible for any components needed to run properly or damaged or check engine lights as it was not in running condition on drop off. Also any modified (TUNED VEHICLE IN ANYWAY TUNER, ECM DOWNLOAD, plug in modules must be noted on drop off sheet or if programed over we will not be responsible for any ecm concerns.

Warranty is one year on all parts and labor unless noted by manufacturer or stated on invoices. Used components have a 6 month warranty from date of purchase on parts only no labor no exceptions. The warranty does not cover any costs associated with a failure or defective item, including but not limited to the following: downtime, rental car, labor, storage fees, fluids, towing charges, travel costs and consequential damage to any vehicle. .Any defective item must be sent back to MassDiesel, freight prepaid, and upon receipt will be inspected for damage. MassDiesel will at its sole discretion either repair or replace the defective item.